Frequently Asked Questions

Q. Do we need to mark our master cartons with a bar code?

A. Yes, a Standard Pack Container code EAN/UCC-14 (typically an ITF-14 symbol or UCC-128) is placed on all packages used to ship an item, including sleeves, over-packs, cases, pallets, etc. For example, a case of oil would contain both a retail bar code and a shipping container code, as the case is salable and shippable.

Q. What is a SCC-14 or GTIN-14?

A. SCC-14 (Shipping Container Code) is a 14-digit number assigned to fixed content shipping containers. The most widely used representation of SCC-14 is based on UCC/EAN-128 Barcode Symbology with the Application Identifier (AI) 01. However, other common implementation of SCC is called ITF-14.

Q. When do I need to change the barcode numbers?

A. When the product changes. The term "product changes" means any change or improvement to a product. Should the manufacturer decide to create a variant (e.g. with different ingredient) in parallel with the standard product and then a separate unique number has to be allocated

Q. What is a Vendor barcode/GS1 Company Prefix?

A. Before a company can begin using barcodes, they must create the numbers that go inside the barcode. These numbers are called GS1 identification numbers (keys). The first step in building an identification number is to obtain a GS1 Company Prefix from the GS1 Member Organization in your country. GS1 Company Prefixes are used to identify over 1 million companies today and form the foundation of uniquely identifying everything in the supply chain.

Q. Can I mark my merchandise with an EAN 8 or EAN 13?

A. Yes, as of January 2005 all retailers are required to support EAN bar codes at the point of sale.

Q. What VAN do you use?

A. Inovis

Q. How do we get started with EDI?

A. Email the EDI Sign Off form to suppliercompliance@pepboys.com and we will begin the process.

Q. What is Transplace?

A. Transplace is our Transportation Management System (TMS), which allows our suppliers to view open purchase orders and create shipments for pickup. An optimizing tool determines the mode of transportation builds a load plan and tenders the freight to the correct carrier. Through EDI and web transactions, carriers are then able to provide shipment status information at every interval of the delivery cycle such as pick up appointments, departure times, delays (if any) and delivery notifications.

Q. What is the height requirement (maximum) for a single SKU pallet loaded ready to ship?

A. 42"